

80% Remote: Interim Data & AI Transformation Officer (m/w/d) mit

Versicherungserfahrung

Für einen Kunden aus der Versicherungsbranche suchen wir derzeit einen Interim Data & AI Transformation Officer (m/w/d) mit Versicherungserfahrung.

Start: asap / voraussichtlicht 01.01.2027
Laufzeit: 3 Monate +
Auslastung: 100%
Standort: 20% Köln, 80% Remote (1x pro Woche vor Ort in Köln, ggf. auch 2 Tage alle 2 Wochen möglich).
Sprache: Deutsch & Englisch (beide fließend)

Tasks:

Diagnose claims decisions in the field:

- Service inside entity claims operations, reading real case files and sitting with handlers.
- Produce a decision inventory rather than a use-case list.
- Mine closed claims for contrastive cases and provide synthetic-data based scenarios and prototypes, so expert interviews falsify a d than start from scratch.
- Judge which decisions are worth encoding with AI; saying no to a sponsored use case is part of the job.

Own the specification, precisely enough to build from:

- Write the decision specifications.
- Enumerate forbidden actions to a higher evidence bar than positive rules, with sources and a detection test.
- Define the autonomy level at launch and the evidence to promote it.

Own the evaluation evidence framework:

- Help the local entity build the eval set from real closed claims and sign off against it, rather than against a demo, to make a compone trustworthy to a second entity.

Design the AI solution maximizing business fit:

- Propose what to adopt, configure or extend, starting from what exists, alongside a team of forward-deployed engineers and data sc
- Take explicit responsibility for the boundary spaces and handoffs between business and engineering.

Direct the external delivery partner:

- Where an external forward-deployed partner builds, review their work on substance rather than status. The client holds the specificc forbidden actions, eval set, autonomy decision and value measurement; the partner holds implementation. Absorb their method as w output and document it for the group.

Ensure successful deployment on the ground of AI capabilities for the business:

- Drive integration, testing and ramp-up inside the entity, clearing the blockers. In particular, design the human–AI workbench or cockp deliberately for efficient oversight of AI rather than deference and laissez-faire.

Prove the value and make it reusable:

- Instrument from the first pilot and set the stop conditions before the pilot starts. Publish results with their preconditions, including thos disappoint.
- Package elements that travel to other entities, record what stays local, and measure second-entity reuse by effort line rather than as

Skils:

- 5–10 years of expertise in Property & Casualty insurance, with a focus on claims processes and operations.
- Proven track record of deploying data & AI solutions within insurance claims environments.
- Service directly within business units and adapt solutions locally.
- Expertise in project management, change management, and stakeholder engagement in complex organizational contexts.
- Expertise within the insurancy industry at a international player
- Master's degree in Business, Engineering, Actuarial Science, or equivalent (a strong asset).
- Deep P&C insurance expertise, particularly on claims processes (motor, property, liability, commercial lines).
- Expertise of AI and data analytics applications in claims (fraud detection, automation, image analysis, NLP, predictive analysis).
- Expertise with deployment and operationalization of tech solutions in a real-world setting.
- Expertise in data analysis tools (advanced Excel, SQL, Power BI — Python or R is a plus).
- Expertise in Microsoft 365 and remote collaboration tools.
- Project management expertise in Agile, PMO methodologies and workshop facilitation.